Welcome Back!

Welcome to all first year students and welcome back to everyone else! We hope you all had a safe and enjoyable summer. The Information Technology Services (ITS) team is here to support you year round. If you have any questions on Moodle, Mahara, Office 365, Lynda, Zoom, 3D Printing or other technologies, please stop by during our drop-in sessions; send an email to helpdesk@plymouth.edu to schedule an appointment with one of our specialists; or sign up for one of our workshops.
Seats are limited for workshops to 12 participants unless otherwise specified so that all can get their questions answered. You must register below by clicking the button to reserve your seat. In addition, please bring your laptop or let us know if you need to borrow one.

Resources in the Print Depot

**Monday, September 10th 1:00-2:00 pm in Lamson 112**
Curious about what the Print Depot offers or how we can help you? Come find out about academic poster printing, design resources and more in this one hour session. We'll go over templates that are available, best practices for submitting prints, and everything we offer at the Print Depot in the Lamson Learning Commons.
Session is appropriate for all

Mahara for Promotion and Tenure Candidates

**Monday, September 10th 1:30-2:30 pm** OR **Wednesday, September 26th 10:00-11:00 am**
Both held in Lamson OL 114
Come with questions or just a review of how to set up your P&T e-Portfolio in Mahara.
Please RSVP by clicking the Register for Workshops button above, room limited to 25 attendees.
Session is appropriate for promotion and tenure track faculty.

Lunch and Learn: Collaborate Using O365 Teams and other Applications

**Thursday, September 13th 12:00-12:45 pm in Lamson OL 114**
Bret Kulakovich will provide you with an overview on leveraging Teams and other O365 apps and tools to create a Modern work space for clusters, departments, and groups. Please bring a laptop or check one out from the Information Desk in Lamson Library.
Please RSVP by clicking the Register for Workshops button above, room limited to 25
Moodle Gradebook Basics

**Thursday September 20th** 10:00 -11:00 am in Lamson OL 114

Start the semester off right by organizing your Moodle gradebook! Using the gradebook ensures that students always know where they stand and have direct access to your feedback at all times. In this workshop, we'll walk through the basics of setting up the gradebook using categories and grade items. **Please bring a laptop or check one out from the Information Desk in Lamson Library.**

Please RSVP by clicking the Register for Workshops button above. Space is limited. Session is appropriate for teaching faculty.

Lunch and Learn: Pressbooks at PSU!

**Thursday, September 20th** 12:00-12:45 pm in Lamson OL 114

Bret K. will give an introductory session on Pressbooks, the Ebook publishing and OER online creation tool now hosted at PSU. Click here to learn more about Pressbooks.

Please RSVP by clicking the Register for Workshops button above. Space is limited. Session is appropriate for all.

Video Editing Opportunities, Basics and Systems Available to Students at the Lamson Learning Commons

**Thursday, September 20th** 1:00-2:00 pm in Lamson OL 031

In this workshop, we'll look at the four different editing systems currently available at the Lamson Learning Commons, and the differences between these systems. We'll also go over basic terms, best practices, and what it takes to make a basic video.

Please RSVP by clicking the Register for Workshops button above. Space is limited. Session is appropriate for all.

Lunch and Learn: Building your Professional Skill Toolbox using Lynda.com

**Thursday, September 27th** 12:00-12:45 pm in Lamson OL 114
Learn how Lynda.com can help you expand your job skills, discover hidden talents, and help you achieve your goals. This workshop will teach you how to map out the steps and identify the skills training available in order to advance your career and document your achievements. **Please bring a laptop or check one out from the Information Desk in Lamson Library.** Please RSVP by clicking the **Register for Workshops** button above, room limited to 25 attendees.

Session is appropriate for all.

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**Moodle Drop-ins**

* Tues., Sept. 4th, 18th, & 25th 10:00 am - Noon
  * Thurs., Sept. 20th & 27th 2:00 - 4:00 pm

Both sessions held in Lamson 112.

Katie will be available during those times to answer your Moodle questions, help with integrating with Lynda.com or Zoom with Moodle, and to troubleshoot common issues.

Click [here](#) for Moodle resources.

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**Mahara Drop-ins**

* Every Monday 11:00 am - 12:30 pm
  * Every Thursday 1:30 - 3:00 pm

All sessions will be held in Lamson 115.

Melinda will be available during those times to answer your Mahara questions.

Click [here](#) for Mahara resources.

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**Pressbooks at PSU Drop-ins**

* Every Monday 3:00 - 4:30 pm
  * All sessions held in Lamson 110.

Stop by to learn more about Pressbooks - the Ebook publishing and OER online creation tool now hosted at PSU. Stop by during drop-in hours, or by appointment. Click [here](#) to learn more about Pressbooks.

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**CoursEval Drop-ins**

* Every Friday 2:00 - 3:30 pm
  * All sessions held in Lamson 115.

Melinda will be available during this time to answer your CoursEval questions.

Click [here](#) for resource for CoursEval.

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**Qualtrics Drop-ins**

* Every Tuesday 2:00 - 3:30 pm
  * All sessions held in Lamson 115.

Melinda will be available during this time to answer your Qualtrics questions.

Click [here](#) for Qualtrics resources.
WordPress Drop-in
Every Monday  9:15 - 10:30 am
Every Tuesday  1:15 - 2:30 pm
Both sessions held in Lamson 110.
Come see Bret K. if you need assistance with updating your department website. Please bring your laptops. If you do not have a laptop, you can borrow one from the Help Desk.

Office 365 Drop-ins
Every Wednesday  2:00 - 3:00 pm
Sessions held at Information Desk (Help Desk) on Lamson Library’s main floor.
Steven will be available during this time to answer all your Office 365 questions.
Click here to view Office 365 resources.

Digital Technology Drop-ins
3D Printing, Scanning or Open Labs Drop-in
Every Wednesday  1:00 - 2:00 pm
This session is held in Lamson 112.
Erika will be available during this time to answer your 3D printing and scanning or digital technology questions.

Open Labs Drop-in
Every Thursday  9:15 - 10:30 am
This session is held in Lamson 110.
Bret K. will be available during this time to answer your Open Lab questions.

Studio Station Demonstration
Every Friday  10:00 - 11:00 am or contact Help Desk to set up an appointment with a specialist
Meet at Lamson 110 but session is held in Studio Station on Main Level of Lamson Library. Stop by the Lamson Library to see the production space, featuring equipment to record videos on your USB thumb drive. This space, just to the right of the circulation desk, features studio lighting, a camera, a teleprompter, and a mic for audio recording. Record your presentations, blog posts, podcasts and other projects at the touch of a button!

Need help? Contact the Help Desk (603-535-2929 or helpdesk@plymouth.edu) to make a one-on-one appointment to get a tutorial.
Click here to view Zoom resources.

Need help with in-room technology in lecture halls Hyde 120 & 220?
Contact the Help Desk (603-535-2929 or email helpdesk@plymouth.edu) to make a one-on-one appointment to get a tutorial.

News
ATI Ambassador Sarah Parrish

At this year’s Annual Academic Technology Institute (ATI), there were forty-four faculty from all four institutions, known as Open Educational Ambassadors, selected to participate in this event on the basis of their course project proposals. These proposals focused on one or more of the open education focus areas: open educational resources (OER), open pedagogy or open access journals. During the ATI, faculty refined their project proposals based on what they learned and over the next 12 months, they will redesign their courses, teach their courses and participate in a system-wide evaluation.

We would like to introduce you to PSU’s ATI Ambassadors each month. This month is Dr. Sarah Parrish. [Dr. Parrish] is preparing to remove the barriers around contemporary art by having students author an open textbook on the subject. Click [here] to read more about Dr. Parrish’s project from one ITS’s Student Technologist on the Academic Technology blog.

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PiCademy and Learning to Fail

This summer Erika Rydberg, PSU’s Digital Creation Technologist, had the opportunity to train with the Raspberry Pi Foundation at PiCademy a face-to-face way for educators to learn both about Raspberry Pis and a crash-course in programming. What I loved about the program was an acronym they provided in the midst of our learning. That acronym was extremely valuable throughout my process and learning a new skill-set I had not embraced before. The acronym was — wait for it — FAIL or “First Attempt In Learning”. Why do I love this?..Click [here] to read more.

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ITS Student Worker of the Month
Patrick Bell is the newest addition to the Jr. Shift Supervisor team at the Help Desk. This is his third year working at the Help Desk and during his tenure here he has shown great leadership skills and has earned the respect of his peers. Patrick stated early on that he wanted to show he had what it took to be a leader and he has stepped up and earned that position. He worked over this last summer and helped with multiple projects that took place at the Help Desk. Congratulations Patrick!

This email was sent by: Plymouth State University
17 High St, Plymouth, NH, 03264 United States