



Information Technology Services
Partners in Innovative Technology Support & Solutions



ITS August 2019 Newsletter

August is an exciting time of the year with the anticipation of new students, University Days, and best of all, Panther Days. The Information Technology Services (ITS) team is always here to support you all year round. If you have any questions on Moodle, Mahara, Domain of One's Own (Plymouthcreate), Pressbooks, Office 365, Lynda.com, Zoom, 3D Printing, and other technologies, please stop by during our drop-in sessions; send an email to helpdesk@plymouth.edu to schedule an appointment with one of our specialists; or sign up for one of our workshops.

See further up here.





Join Us for Our Academic Technology Open House!

Stop by to meet Jason Neenos, our new Academic Technology Coordinator (Katie Martell's replacement)!

When: *August 19th through 22nd*

Time: *From 1:30 pm to 4:00 pm*

Where: *Main floor of Lamson Library near the Lamson 114 Open Lab*

Meet Jason, ask questions, and learn more about Moodle, Mahara, CourseEval, PSU Pressbooks, Lynda.com, Domain of One's Own, Qualtrics, our Kaltura Video Repository, and Zoom Video.

Workshops

Seats are limited for workshops to 12 participants unless otherwise specified so that all can get their questions answered. You must **register below** by clicking the button to reserve your seat. In addition, please bring your laptop or let us know if you need to borrow one.

Register for Workshops



Lunch and Learn: Collaborate Using O365 Teams

Wednesday, August 21st 12:00-12:45 pm in Lamson 102

Receive an overview on leveraging Teams to create a Modern work space for clusters, Academic Units, and groups. **Please bring a laptop or check one out from the Information Desk in Lamson Library.**

Please **RSVP** by clicking the **Register for Workshops** button above, room limited to 25 attendees.

Session is appropriate for all.

Drop ins



Moodle Drop-in

Friday, August 16th 9:00-11:00 am

Friday, August 16th 2:00-4:00 pm

Monday, August 26th 10:00 - 11:30 am

Wednesday, August 28th 2:00-3:30 pm

Sessions in Lamson 115.

Drop-in during any of these times to get help with Moodle or help integrating Lynda.com or Zoom with Moodle, and to troubleshoot common issues. Click [here](#) for Moodle resources



e-Portfolio

Mahara Drop-ins

Monday, August 12th, 19th, and 26th

11:00 am - 12:30 pm

Thursday, August 1st, 22nd, and 29th

1:30 - 3:00 pm

All sessions will be held in Lamson 112.

Melinda will be available during those times to answer your Mahara questions.

Click [here](#) for Mahara resources.

PB PRESSBOOKS

Pressbooks at PSU Drop-ins

Every Monday 3:00 - 4:30 pm

All sessions held in Lamson 112.

Stop by to learn more about Pressbooks - the Ebook publishing and OER online creation tool now hosted at PSU. Stop by during drop-in hours, or by appointment. Click [here](#) to learn more about Pressbooks.



CoursEval Drop-ins

Friday, August 2nd, 16th, 23rd, and 30th

2:00 - 3:00 pm

All sessions held in Lamson 112.

Melinda will be available during this time to answer your CoursEval questions.

Click [here](#) for resource for CoursEval.



lynda.com

Lynda.com Drop-ins

Monday, August 12th, 19th, and 26th

3:30 - 4:30 pm

All sessions held in Lamson 112.

Melinda will be available during this time to answer your Lynda questions.

Click [here](#) for Lynda.com resources.



Qualtrics Drop-ins

Tuesday, August 13th, 20th and 27th

1:30 - 2:30 pm

All sessions held in Lamson 112.

Melinda will be available during this time to answer your Qualtrics questions.

Click [here](#) for Qualtrics resources.



WordPress Drop-in

Monday, August 5th, 12th and 19th

9:15 - 10:30 am

Both sessions held in Lamson 112.

Come see Erika if you need assistance with updating your department on the main website. Please bring your laptops. If you do not have a laptop, you can borrow one from the Help Desk.



Office 365 Drop-ins

Every Wednesday 2:00 - 3:00 pm

Sessions held at Information Desk (Help Desk) on Lamson Library's main floor.

Steven will be available during this time to answer all your Office 365 questions.

Click [here](#) to view Office 365 resources.

Other Tools We can help With!

Our technologists are happy to meet with you or your class to assist with any of the following tools. Reach out to us by emailing helpdesk@plymouth.edu and describe what you need. One of our specialists will contact you to schedule a consultation or personal one-on-one!

Domain of One's Own: Would students in your course benefit from having their own website to collaborate, blog, or host content? A Domain of One's Own provides a simplified process for registering a domain and installing applications, so you and your students can focus less on the technology and more on learning outcomes for the course. We are happy to offer you a workshop for you or your students about how Plymouth Create encourages the creation, development, and ownership of digital identities. If time allows, we can will also provide hands-on training to begin building your own website. Click [here](#) to view DoOO resources.

Studio Station: Interested in having your students create videos to showcase their work or promote their projects. We are happy to demonstrate the production space, featuring equipment to record videos on your USB thumb drive. This space, just to the right of the circulation desk, features studio lighting, a camera, a teleprompter, and a mic for audio recording. Record your presentations, blog posts, podcasts and other projects at the touch of a button!

Open Lab Tours: Want your students to have a tour of all the great productions spaces in Lamson, including the Open labs and the Studio station. We are happy to showcase the tools and software available for your student to use in Lamson. This tour is often combined with a first Library Instruction session with one of our Lamson Librarians.

Zoom Video: Zoom Video is a great tool to use in the event of a snow day; to use to bring in a guest speaker; hold virtual office hours, or for student groups to meet outside of class. Sessions may be recorded and the video linked and shared with your attendees. Click [here](#) to view Zoom resources.

SmartBoards: Some classrooms at PSU are equipped with Smartboards, particularly rooms that are heavily utilized by teacher preparation programs. Need a refresher on how to use this technology? Our Classroom Technology team is happy to meet you in your assigned classroom to show you the ins and outs.

Classroom Technology: Need help learning to use the installed technology located in classrooms and lecture Halls across campus? Our Classroom Technologists are happy to give you a jump start in your assigned classroom!

Something Else: Do you have an idea for using one of our Academic Technology tools in your class? Or maybe you have an idea about a new assignment and would like some advice on which technology tool would help student get excited about that assignment? Our Academic Technologists are experts, and are available to consult with you on how you might use technology in new ways to support or enhance the